SOLUTION BRIEF · BY INDUSTRY

Arlabs for Facilities & Maintenance

Work orders, assets and complaints across facilities.

The challenge

Facilities teams handle a constant flow of requests, breakdowns and preventive maintenance across many locations.

How Arlabs helps

- ✓ Log and route work orders and complaints to resolution
- ✓ Keep an asset register with full service history
- ✓ Track technician workload and response times

In practice

> EXAMPLE
>
> A tenant complaint becomes a work order, is assigned to a technician on mobile, and is closed with photo proof.

Why it works

Work is captured where it happens, verified before it counts, and reported from one trusted record. Every product runs on the same stack, so modules can be combined and extended as the operation grows — without a rip-and-replace later.

RECOMMENDED PRODUCTS

Products that fit

Recommended starting points for facilities & maintenance — each is a complete product on its own and integrates with the others.

FLAGSHIP PRODUCT

Arlabs CRM & Operations

A complete operations system that unifies maintenance, field inspection, asset management, public complaints and multi-stage claims into one role-based system — from mobi...

14 modules

ATTENDANCE & HR PRODUCT

Arlabs Hadir

A mobile attendance, leave, overtime and payroll product for Malaysian teams — GPS clock-in with anti-spoofing, leave and claims from the phone, and automatic, rule-aware...

8 modules

Getting started

1 · Scope

A short discovery session to map your workflows, roles and sites to modules.

2 · Pilot

One workflow with one team, proving verified daily data and reporting.

3 · Roll out

Train users, migrate data and expand module by module with support.

Product whitepapers and briefs for each recommended product are available in the Arlabs resource centre.